

Latimer, Becky

**From:** Latimer, Becky  
**Sent:** Tuesday, January 21, 2020 1:52 PM  
**To:**  
**Subject:** 2019-281-S

Dear Helen Brooks,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas <https://dms.psc.sc.gov/Web/Dockets/Detail/117238>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,  
Becky Latimer



\* Required Fields

Date: \* 1/20/2020

**Letter of Protest**  
**Docket No. 2019-281-S**

**Protestant Information:**

Name \* HELEN H. BROOKS

Mailing Addr. \_\_\_\_\_

City, State Zip \* COLUMBIA, SC 29202

Phone \* \_\_\_\_\_

E-mail \_\_\_\_\_

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a resident in the Brooks Stone subdivision and I am a customer of Palmetto Utilities. I became a customer in February 2017. I started at the rate of 15.00 to 20.00 a month for sewer. This rate was according to the usage per household. I would like to see this rate return to the community. The rate increase is a hardship to the community.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

The rate increase of 66.62 is unfair to the community. I have been a customer of Palmetto Utilities for 3 years coming February 1, 2020. In the 3 years I have lived in Brook Stone subdivision, Orchard Park and Alden are two house complex that have been developed in the area. I seems that Palmetto Utilities are double dipping in trying to push this cost on us. This cost should go to the construction companies not Richland County Citizens. Most of us retired, receiving Social Security, and pensions as our only source of income. For Palmetto Utilities to ask for two rate increase within 3 years of 50.00 is OUTRAGIOUS and ROBBERY! I think t that the City of Columbia should take over the county sewer and allow us to pay the same rate as citizens living within the city. Why are we being penalize?? We all pay our share of taxes to support Columbia, SC. The companies that will take advantage of senior citizens should be abolished. Many of the residence are single family homes. it is certainly unfair for a

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***

Yes, I want to make an appearance at the hearing and offer sworn testimony!!!

Signature Required:

Helen H. Brooks

**Latimer, Becky**

**From:** Latimer, Becky  
**Sent:** Tuesday, January 21, 2020 1:53 PM  
**To:** [REDACTED]  
**Subject:** 2019-281-S

Dear Karla North,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

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Sincerely,  
Becky Latimer

**Latimer, Becky**

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**From:** Easterling, Deborah  
**Sent:** Tuesday, January 21, 2020 11:10 AM  
**To:** Latimer, Becky  
**Subject:** FW: [External] "Letter of Protest against Palmetto Utilities 2019-2020"

**From:** Karla North  
**Sent:** Monday, January 20, 2020 12:51 PM  
**To:** PSC\_Contact <Contact@psc.sc.gov>  
**Subject:** [External] "Letter of Protest against Palmetto Utilities 2019-2020"

I'm sorry but what is wrong with you people!! We just had an increase from 37 to 52.. now you want to raise it even more. I'm not only worried about myself and my family but also the elderly... people on a fixed income... low income families and others that will have trouble paying this amount of money for their sewer services every month it is to high as it is and now you want to screw the public over yet again. This is UNACCEPTABLE!!

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**Latimer, Becky**

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**From:** Latimer, Becky  
**Sent:** Tuesday, January 21, 2020 1:56 PM  
**To:** \_\_\_\_\_  
**Subject:** 2019-281-S

Dear Mouhssin Boutalaa,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

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Sincerely,  
Becky Latimer



**Latimer, Becky**

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**From:** Easterling, Deborah  
**Sent:** Tuesday, January 21, 2020 11:11 AM  
**To:** Latimer, Becky  
**Subject:** FW: [External] [Feedback from: South Carolina Public Service Commission]

-----Original Message-----

**From:** Mouhssin Boutalaa <contact@psc.sc.gov>  
**Sent:** Monday, January 20, 2020 1:02 PM  
**To:** PSC\_Contact <Contact@psc.sc.gov>  
**Subject:** [External] [Feedback from: South Carolina Public Service Commission]

**Name:** Mouhssin Boutalaa

Message: South Carolina is prospering under your consumer protection laws and every day I thank you for everything you are putting toward the advancement of our state and the future of its generations. However, I have been subjected, with many others, to an increased rate by the Palmetto Utilities in the Northeast area in Columbia. It looked just like the SCE&G deal, where we paid millions for a failed project.

I have emailed many other representatives, no one responded to my request to help against this monopoly. They are going to make the rates one of the most expensive in the nation. In addition, it will not be tied to our water consumption.

Please help us stop the rate increase.